

Student Support Services

On your course commencement Silver Trowel staff will provide an Orientation Program that is designed to provide information concerning the course you are enrolling in. Silver Trowel Staff remain available for any concerns that you may have with regard to study or education information.

Silver Trowel staff is available to discuss and provide assistance in all areas of your welfare including your accommodation needs and health cover. Students with Visa enquiries will be directed to the Dept. of Education, Employment and Workplace Relations (previously DEST) and Dept. of Immigration and Citizenship (DIAC).

Emergency Services

Police, Fire & Ambulance Phone: 000

Police General Enquiries (24 hr) Phone: 131 444

Department for Community Development

www.community.wa.gov.au

Family & Community services offers support services when you need help and advice including:

Crisis Care – 24hr week free counselling Phone: 9223-1111

Lifeline www.lifelinewa.org.au

24hr crisis / suicide line Phone: 13-1114

Salvation Army www.salvationarmy.org.au/wa/

Salvo Care Line – 24 hr crisis Phone: 9442-5777

Samaritans www.thesamaritans.org.au

24 hr Suicide line Phone: 9381-5555 Youthline Phone: 9388-2500

Medical & Health

Australian Health Management <https://www.ahm.com.au/oshc>

Provides Overseas Student Health Cover (OSHC) for international Students

Department of Health

<https://www.health.wa.gov.au/services/>

Health Services Directory – lists medical services, emergency medical transport, 24hour counselling services, crisis assistance and psychiatric or drug related emergencies. Database list of medical practitioners

Phone: 1300-135-030

Student Support Services

Family Planning WA <http://www.fpwa.org.au>

Sexual Health Helpline Phone: 9227-6177

Offers confidential advice on sexual health matters, family planning, clinical services, education, contraception, pregnancy and sexually transmitted infections.

Alcohol & Drug Information Centre

<http://www.dao.health.wa.gov.au>

Addresses drug/alcohol issues Phone: 9442-5000

Legal Services - Community Legal Centres

Community Legal Centres (CLCs) are not for profit, non-government organisations that provide legal and welfare services. There are some services that specialise in certain areas such as the legal problems of youth, tenants, migrants and Centrelink benefit recipients. Others offer more general services within their local communities.

Services provided by CLCs include legal information, advice and representation to individuals and groups, community education and law reform activities and advice to governments on policy issues. Most services are free or very low cost.

The following services are not Legal Aid WA services. Legal Aid WA expressly disclaims any liability and responsibility for the advice and information provided by any of these services. There may be other organizations able to provide you with similar advice and information.

WA Community Legal Centres

CASE for Refugees

245 Stirling Street, Perth WA 6000

Ph: (08) 9227 7311

Fax: (08) 9227 7188

Citizen Advice Bureau

25 Barrack Street, Perth WA 6000

Ph: (08) 9221 5711

Fax: (08) 9221 5356

Consumer Credit Legal Service (WA)

Level 1, 231 Adelaide Terrace

Perth WA 6000

Ph: (08) 9221 7066

Fax: (08) 9221 7088

Student Support Services

**Disability Discrimination Unit
Sussex Street Community Law Service**

Ph: (08) 9470 2676

Freecall: 1800 642 791

TTY: (08) 9470 2831

Fax: (08) 9470 1805

Employment Law Centre of WA (Inc)

Address not publicly available

Ph: 1300 130 956

Fax: (08) 9271 7844